

Mission: WHCA brings community resources together to help people in Washington and Hancock counties achieve self-sufficiency and a better quality of life.

Washington Hancock Community Agency Annual Report 2012



Welcome message from Mark Green, Executive Director

Having started with Washington Hancock Community Agency (WHCA) in June of 2012 after being named Executive Director, I am excited to provide my first message for the annual report. And I want to gratefully acknowledge Kevin Bean, our Deputy Director and Finance Director, who served as Interim Executive Director for the first eight months of the fiscal year. I feel particularly privileged to serve in this position because of the many wonderful opportunities I now have to work with people who are dedicated to improving the lives of people in Washington and Hancock counties. Through our programs including transportation services, housing services, energy assistance, elder services, small business assistance, and family crisis assistance, and together with our partners, we help many thousands of residents each year.

This past year has clearly been one of transition and change for WHCA. We moved our Milbridge office to Machias so that we are more central in Washington County; we wrapped up several programs that provided additional funds to Community Action Programs like ours throughout the country in one of the efforts to “stimulate” the economy; we launched a new program called “At Home Downeast” to empower our elders to continue to live safely in their homes; and we began downsizing to reflect the new reality of reduced State and Federal funding of social services. This last change will undoubtedly challenge us in the coming years as we learn how to diversify our available funding so that we continue to provide effective and necessary services to the residents of our two counties.

In closing I would like to thank the Board of Directors, the employees, our volunteers, our donors and funders, our partners, and the people that we serve for your continued support. I anticipate a challenging but successful future for WHCA!

2012 Accomplishments:

Helping our community meet basic needs

Transportation

- 164,090 total trips
- 165,233 passengers
- 1,558,256 volunteer driver miles

Housing

- 75 homes weatherized
- 37 homes repaired

Energy

- 57 new/repaired heating systems
- 5345 households received heating fuel assistance
- 2940 homes received reduced electricity rates

Food

- 73 tons of food delivered to local pantries

Clothing

- 475 individuals received warm winter clothing

Business and Financial

- 30 micro-entrepreneurs completed 15 session Incubator Without Walls business training course
- 12 business loans totaling \$42,500
- 348 people assisted with tax returns

Adult Day Service

- 25 participants
- 158 hours of caregiver support
- 37,000 miles traveled

| | 2012 | 2011 |
|---|--------------------|--------------------|
| CHANGES IN UNRESTRICTED NET ASSETS: | | |
| Revenues and Gains: | | |
| Direct State Contracts | 3,952,351 | 5,352,608 |
| Direct Federal contracts | 199,484 | 286,689 |
| Other Contracts | 708,644 | 579,024 |
| Program Revenue | 278,606 | 390,905 |
| Program Reimbursements | 2,141,542 | 2,202,583 |
| Donations | 507,326 | 323,697 |
| Gain on Sale of Agency Property | - | - |
| Miscellaneous | 91,060 | 17,509 |
| Total Unrestricted Revenues and Gains | 7,879,013 | 9,153,015 |
| Net Assets Released from Restrictions: | | |
| Expiration of Time Restrictions | 25,287 | 25,287 |
| Total Net Assets Released from Restrictions: | 25,287 | 25,287 |
| Total Unrestricted Revenues and Gains and Other Support | 7,904,300 | 9,178,302 |
| Expenses and Losses: | | |
| Administration Management and General | 535,286 | 672,412 |
| Transportation | 2,598,179 | 2,661,261 |
| Housing | 3,830,250 | 2,872,781 |
| Down East Business Alliance | 507,896 | 609,986 |
| Elder Services | 382,339 | 2,250,993 |
| Expert Energy Solutions | 10,384 | 205,884 |
| Administration All Other | 155,240 | 44,322 |
| Total Expenses and Losses | 8,019,574 | 9,317,639 |
| Total Change in Unrestricted Net Assets | (115,274) | (139,339) |
| CHANGES IN TEMPORARILY RESTRICTED NET ASSETS: | | |
| Donations | 19,143 | 1,012,169 |
| Earnings on Endowment Investments (note 15) | 37,873 | - |
| Net Assets Released from the Expiration of Program Restrictions | (47,124) | (47,127) |
| Net Assets Released from the Expiration of Time Restrictions | (17,707) | (17,707) |
| Total Change in Temporarily Restricted Net Assets | (7,815) | 947,335 |
| CHANGES IN PERMANENTLY RESTRICTED NET ASSETS: | | |
| Miscellaneous | 1,313 | 27,386 |
| Net Assets Released from the Satisfaction of Program restrictions | - | - |
| Total Change in Permanently Restricted Net Assets | 1,313 | 27,386 |
| CHANGE IN NET ASSETS (Note 6B) | (121,776) | 835,382 |
| NET ASSETS – October 1, 2011 | 3,678,019 | 2,842,637 |
| NET ASSETS – September 30, 2012 | <u>\$3,556,243</u> | <u>\$3,678,019</u> |

To contact WHCA:

Give us a call at (207) 664-2424 or fax us at (207) 664-2430

Or visit us online at www.whcacap.org

Drop by in person at one of our two offices:

The Machias office is at 7 VIP Drive;

The Ellsworth office is at 248 Bucksport Road

If you prefer to write to us, you can do that at either:

7 VIP Drive, Machias ME 04654

or

PO Box 299 Ellsworth, ME 04605

We look forward to hearing from you!



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To view the notes to our financial statements please contact our Finance Department at 664-2424