



Heating Energy Assistance Program

Eligibility

2023 Income Guidelines

Household Size	Monthly Income	Annual Income*
1	\$2,572	\$30,860
2	\$3,363	\$40,356
3	\$4,154	\$49,852
4	\$4,946	\$59,348
5	\$5,737	\$68,843

*Annual income is only used to determine eligibility for self-employed applicants. Eligibility for all others is based on monthly income.

Medical expenses from the previous 12 months may be deducted from household income.

Application Process

- The application process is completed during a phone appointment.
- Application processing time varies from 2 to 8 weeks depending on how quickly required documents are received.
- Benefit amount varies based on household size, income, and other factors. Typically, benefits are paid to the applicant's fuel vendor and applied as a credit to the applicant's account.

For more information or an appointment, call 207-610-5914

The Heating and Warmth (THAW) Fund

The THAW fund provides emergency heating assistance to residents of Hancock and Washington counties based solely on need.

There are no income limits for receiving THAW fund assistance.

Generally, receipt of THAW assistance is limited to one time per household per year.

The THAW fund is entirely donor-supported, so receiving assistance depends on the availability of funds.

For more information or to apply for THAW assistance, call 207-610-5914



Winter Energy Relief Program

The Winter Energy Relief Program provides emergency heating assistance to eligible households as a one-time \$800 credit on the applicant's fuel vendor account.

The Winter Energy Relief Program is available to both homeowners and renters.

Eligibility

- Must reside in Hancock or Washington counties
- Household must not already receive or be eligible for HEAP
- Household must meet program income guidelines
- Fuel tank must be below 1/4 full or have less than 2 weeks of fuel left

Income Guidelines

Household Size	2022 Income*
1	\$40,770
2	\$54,930
3	\$69,090
4	\$83,250
5	\$97,410

For more information or to apply, call 207-610-5914